

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE IN APPENDIX C2 OF THE LISTING RULES OF THE HONG KONG STOCK EXCHANGE

Aspects	Content	Location in the Report
Mandatory Disclosure Requirements	The Statement of the Board of Directors	For details, please refer to "The Statement of the Board of Directors"
	Reporting Principles	For details, please refer to "About the Report"
	Reporting Scope	For details, please refer to "About the Report"
A1 Emissions	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Practicing "dual carbon" strategy Promoting low-carbon operation
	A1.1 The types of emissions and respective emissions data.	Table of the Indicators
	A1.2 Direct (Scope 1) and indirect energy (Scope 2) greenhouse gas emissions (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Table of the Indicators
	A1.3 Total hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Table of the Indicators
	A1.4 Total non-hazardous waste produced (in tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Table of the Indicators
	A1.5 Description of emission target(s) set and steps taken to achieve them.	Practicing "dual carbon" strategy
	A1.6 Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Promoting low-carbon operation
	General Disclosure Policies on the efficient use of resources, including energy, water and other raw materials.	Promoting low-carbon operation
A2 Use of Resources	A2.1 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in'000s) and intensity (e.g. per unit of production volume, per facility).	Table of the Indicators
	A2.2 Water consumption in total and intensity (e.g. per unit of production volume, per facility).	Table of the Indicators
	A2.3 Description of energy use efficiency target(s) set and steps taken to achieve them.	Practicing "dual carbon" strategy Promoting low-carbon operation
	A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	Promoting low-carbon operation
	A2.5 Total packaging materials used for finished products (in tons) and, if applicable, with reference to per unit produced.	No significant correlation ¹

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Aspects	Content	Location in the Report
A3 The Environment and Natural Resources	General Disclosure Policies on minimising the issuer's significant impacts on the environment and natural resources.	Promoting low-carbon operation
	A3.1 Description of the significant impacts of business activities on the environment and natural resources and the actions taken to manage them.	Promoting low-carbon operation
A4 Climate Change	General Disclosure Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	Practicing "dual carbon" strategy
	A4.1 Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	Practicing "dual carbon" strategy
B1 Employment	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Protecting employees' rights and interests
	B1.1 Total workforce by gender, employment type (e.g. full-time or part-time), age group and geographical region.	Table of the Indicators
	B1.2 Employee turnover rate by gender, age group and geographical region.	Table of the Indicators
B2 Health and Safety	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Protecting employees' rights and interests Strengthening production safety
	B2.1 Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Table of the Indicators
	B2.2 Lost days due to work injury.	Table of the Indicators
	B2.3 Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Protecting employees' rights and interests Strengthening production safety

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Aspects	Content	Location in the Report
B3 Development and Training	General Disclosure Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. Note: Training refers to vocational training. It may include internal and external courses paid by the employer.	Supporting employees' development
	B3.1 The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Table of the Indicators
	B3.2 The average training hours completed per employee by gender and employee category.	Table of the Indicators
B4 Labour Standards	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Protecting employees' rights and interests
	B4.1 Description of measures to review employment practices to avoid child and forced labour.	Protecting employees' rights and interests
	B4.2 Description of steps taken to eliminate such practices when discovered.	Protecting employees' rights and interests
B5 Supply Chain Management	General Disclosure Policies on managing environmental and social risks of the supply chain.	Responsible supply chain Promoting low-carbon operation
	B5.1 Number of suppliers by geographical region.	Table of the Indicators
	B5.2 Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Responsible supply chain
	B5.3 Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Responsible supply chain Promoting low-carbon operation
	B5.4 Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Responsible supply chain Promoting low-carbon operation

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Aspects	Content	Location in the Report
B6 Product Responsibility	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Protecting the rights and interests of customers Maintaining network and information security Providing security services Promoting low-carbon operation
	B6.1 Percentage of total products sold or shipped subject to recalls for safety and health reasons.	No significant correlation ²
	B6.2 Number of products and service-related complaints received and how they are dealt with.	Table of the Indicators Enhancing customer perception
	B6.3 Description of practices relating to observing and protecting intellectual property.	Protecting intellectual property
	B6.4 Description of quality assurance process and recall procedures.	No significant correlation ²
	B6.5 Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Protecting the rights and interests of customers Maintaining network and information security
B7 Anti-corruption	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Integrity culture and anti-corruption
	B7.1 Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Table of the Indicators
	B7.2 Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	Integrity culture and anti-corruption
	B7.3 Description of anti-corruption training provided to directors and employees.	Integrity culture and anti-corruption
B8 Community Investment	General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure that its business activities take into consideration the communities' interests.	Co-sharing development achievements
	B8.1 Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Co-sharing development achievements
	B8.2 Resources contributed (e.g. money or time) to the focus area.	Table of the Indicators

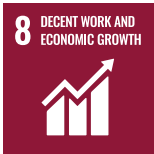
Notes:

- There is no significant correlation between the indicator of "packaging materials used for the finished products" and the Company's business. Through the identification of material issues, the Company mainly reported the recycling and reusing of the main resources such as storage batteries, cables, terminals that are used in operations and services. For more details, please refer to the "Promoting Low-carbon Operation" section.
- There is no significant correlation between the indicator of "recalling products" and the Company's business. Through the identification of material issues, the Company mainly reported on maintaining network and information security and protecting the rights and interests of customers. For more details, please refer to the "Security Development" "Providing Heartfelt Services to Customers" section.

THE 2030 AGENDA FOR SUSTAINABLE DEVELOPMENT OF THE UNITED NATIONS — 17 SUSTAINABLE DEVELOPMENT GOALS (SDGs)

SDGs	China's National Plan Regarding SDGs	Location in the Report
 1 NO POVERTY	- Introduce more investments in poverty-relief areas - Help other developing countries in economic development, livelihood improvement and poverty alleviation	Serving rural revitalisation Co-writing the Overseas Chapter
 2 ZERO HUNGER	- Ensure that everyone has safe, nutritious and sufficient food all year - Ensure the supply of key agricultural products, increase farmers' income, and achieve sustainable agricultural development	Serving rural revitalisation Empowering digital transformation
 3 GOOD HEALTH AND WELL-BEING	- Promote equality of and accessibility to basic medical and healthcare services - Popularise knowledge of mental health	Empowering digital transformation Caring for Employees
 4 QUALITY EDUCATION	- Bridge the gap in education between urban and rural areas at a faster speed - Promote information-enabled education and develop distance education - Provide short-term education and training for other developing countries	Empowering digital transformation Supporting development of local community
 5 GENDER EQUALITY	- Eliminate all forms of discrimination and bias against women - Enhance the working and entrepreneurial capability of women by offering public childcare services	Protecting employees' rights and interests
 6 CLEAN WATER AND SANITATION	- Comprehensively promote the development of a water-saving society by strengthening the management over water demand and water utilisation process - Protect and restore water-related ecosystem	Promoting low-carbon operation Empowering green development

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SDGs	China's National Plan Regarding SDGs	Location in the Report
	Optimise the energy structure by enhancing the utilisation rate of fossil fuel energy and increasing the proportion of clean energy consumption	Promoting low-carbon operation
	- Improve innovation capabilities and core competitiveness in key areas such as new generation of information technology and biomedicine - Safeguard workers' legitimate rights and interests such as labour remuneration, rest and holidays, social insurance, etc. - Enhance the employment and entrepreneurial service system, implement a life-long vocational skills training system, and carry out the employment promotion and entrepreneurship leadership plans for college graduates - Accelerate the management and control of safety risk levels and the inspection and elimination of hidden hazards, and carry out publicity and education activities about safety culture	Consolidating digital foundation Protecting employees' rights and interests Supporting employees' development Strengthening production safety
	- Facilitate the upgrading and transformation of traditional industries and advance the quality and efficiency improvement of manufacturing industry - Promote low-carbon industrial energy use - Establish systematic capabilities for continuous innovation, nurture and gather strategic scientists and leading talents in science and technology - Accelerate the promotion and application of high-quality networks and urban and rural coverage	Empowering digital transformation Empowering green development Openness, cooperation and win-win Supporting employees' development Co-sharing development achievements
	- Attach great importance to providing equal opportunities and ensuring equal rights of participation and development for all employees - Consistently promote growth of both resident income and the economy, as well as growth of both salary and work productivity at the same time	Protecting employees' rights and interests
	- Improve the social governance system, achieve positive interaction between government governance, social adjustment and residents' autonomous governance - Strengthen the monitoring and alerting systems of natural disasters as well as project defense capabilities, enhance social mobilisation mechanism in relation to disaster prevention and reduction and establish smooth channels for social participation in disaster prevention and reduction	Digital society Digital government administration Assuring Emergency Communications

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SDGs	China's National Plan Regarding SDGs	Location in the Report
	- Strenuously develop circular economy with significant increase in the recycling of major types of wastes - Comprehensively promote the extended producer responsibility system to encourage enterprises to fully implement the concept of sustainable development in their production management	Maintaining network and information security Promoting low-carbon operation Responsible supply chain
	Popularise the knowledge about climate change and low-carbon development concepts with guidance to the general public for active participation in actions against climate change	Practicing "dual carbon" strategy Empowering green development
	Carry out integrated ocean management and put more efforts on the protection of typical ecosystem	Empowering green development
	- Maintain ecological water levels in key wetlands and estuaries and protect and restore the biological systems in wetlands, rivers, and lakes - Restore and expand habitats for endangered animals and plants and strengthen international cooperation on wildlife protection	Empowering green development
	- Implement the <i>Law on the Protection of Minors</i>, and crack down, in accordance with the laws, on the unlawful and criminal acts such as use of child and forced labour - Resolutely rectify and investigate malpractices and corruption issues that cause prejudice to the interests of the folks, and take a deeper dive into inspections and on-site supervision	Protecting employees' rights and interests Integrity culture and anti-corruption
	- Proactively participate in global development and cooperation and promote the establishment of more balanced global partnerships for development - Proactively participate in the works in relation to the establishment of mechanisms for enhancing the use of global technology - Arrange skill trainings and development experience sharing activities for other developing countries	Openness, cooperation and win-win Co-writing the overseas chapter